

RELOCATION RATE CARD



Relocation

Relocation fees apply and will be billed by Time post-relocation.

SERVICES	RATE (RM)
<p><u>Indoor Relocation</u></p> <p>Relocating the set of ONU, WiFi router and WiFi Mesh AP within your home. Drilling of the initial hole up to POE (Point of Entry) is included if required.</p> <p>Note: Does not include cabling and access port. Additional charges apply.</p>	80.00 <i>Per visit</i>
<p><u>Outdoor Relocation</u></p> <p>Relocating the set of ONU, WiFi router and WiFi Mesh AP to another service address. Drilling of the initial hole up to POE (Point of Entry) is included if required.</p> <p>Note: Does not include cabling and access port. Additional charges apply.</p>	<del>120.00</del>

Relocation for Fibre-To-The-Room (FTTR)

The following charges apply for relocation of your add-on FTTR service and will be billed by Time post-relocation.

SERVICES	RATE (RM)/UNIT
1 parent node + 1 child node package	450.00
1 parent node + 2 child nodes package	650.00
1 parent node + 3 child nodes package	850.00
Peripherals Replacement	250.00

Add-on Charges for Cabling and Access Ports

The following items/services are to be paid directly to the attending Service Installer by cash or QR Pay.

ITEMS / SERVICES	UNIT	RATE (RM)/UNIT
<p><u>High-rise Buildings (MDU)</u></p> <p>Supply and installation of new fibre optic cable from riser room to Point of Entry (upon customer's request)</p>	Unit	300.00
Supply and installation of additional fibre optic cable (applicable for distance beyond standard installation length)	Meter	10.00
Supply and installation of additional Cat-5E cable	Unit	10.00
Installation of access port within customer premises: To cut open, access, repatch and repaint the port (white, matex paint) (applicable within customer's house)	Unit	50.00
Additional drilling with repatch and repaint (white, matex paint) (applicable for drilling beyond standard installation within customer's house)	Unit	50.00
<b>ADDITIONAL CABLING FOR FTTR</b>		
Supply and installation of additional transparent fibre cable (applicable for distance beyond complimentary length)	Meter	10.00